

**Follow the steps below
to send your impressions OR to return items to us**

- 1** Click on this link: <https://our-returns.dpd.co.uk/3DENTAL>
- 2** Enter your email address.
(This is where the confirmation email will be sent to once return is processed)
- 3** Enter your details and Select the reason for sending to us i.e impressions.
- 4** Tick the box to agree to DPD T&C's and to confirm you are not sending hazardous goods.
- 5** Click the 'Next' button.
- 6** Select your preferred return method.
- 7** Click 'Submit,' and a confirmation email will be sent to you (with a QR code or a shipping label depending on your preferred return method). Visit the nearest location mentioned in the email to drop off your parcel, and present the QR code or shipping label. They will take care of your return from here onwards.
- 8** Make sure to **ADD patient name and practice name inside the parcel with the appliance or impression** to avoid any delay with processing your order.